



PRODUCT: PORTABLE
SERVICE ADVISORY # 013
DATE: August 23, 1984

Subject Half Height Diskette Drives

COMPAQ^R Computer Corporation will soon introduce latching lever diskette drives to the portable product line. The addition of latching lever drives will only slightly alter the appearance of the COMPAQ Portable computer, and will have no impact on the service requirements of the products.

The appearance of the front panel will change because of the locking lever mechanism used on these diskette drives. The latching lever diskette drive will have a full size bezel attached to it and will occupy the same physical area of the front panel as the flip latch drive currently used.

Flip latch diskette drives and latching lever diskette drives are interchangeable electrically. COMPAQ Computer Corporation **does not** recommend the replacement of flip latch drives with latching lever drives, especially if both types of diskette drives would reside in the same system. Differences in the spacing between data signal and DC power cables require that the diskette drive cable assemblies be longer for systems configured with latching lever drives. Therefore, to convert a dual diskette drive COMPAQ Portable computer to dual latching lever diskette drives, additional signal and DC power cables would be needed. The necessity for longer cables does not apply to single diskette drive COMPAQ Portables or COMPAQ PLUSTM computers.

The installation and service procedures outlined in the Service Guide, Section 8, apply to both flip latch and latching lever diskette drives. All mechanical and electrical connections remain the same for the diskette drive, regardless of style.

The part number for the latching lever diskette drive is 101421-001. Please make the necessary changes to your shelf stock of service spare parts to insure you can support this small change in our product.

For further information regarding the diskette drive subsystem, please contact the COMPAQ Computer Corporation Dealer Support Center at:

1-800-231-9977 (Authorized Dealers Outside of Texas)

1-800-392-4811 (Authorized Texas Dealers)

Telex: 795437

A/B: COMPAQCOMP HOU (Houston, TX)

Telex: 8411789630

A/B: COMPAQ TTX D (European Headquarters)

CC: STORE MANAGER